**DEAF & HARD OF HEARING INFO - CORONAVIRUS**

**Commonwealth of Virginia**
www.virginia.gov/coronavirus

**Virginia Department of Health**
www.vdh.virginia.gov/coronavirus
VDH Hotline 877-275-8343

**Virginia Department for the Deaf & Hard of Hearing**
www.vddhh.org/COVID19DHHResources.htm
Office: (804) 662-9502 VP (804) 256-3912
email: info@vddhh.virginia.gov

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**PREFERRED METHOD OF COMMUNICATION**

- **INTERPRETER**
- **TEXT/CAPTIONS**
- **WRITING**
- **LIP READING**
- **GESTURES**
- **ASSISTIVE LISTENING DEVICE**

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**PREVENTING ILLNESS**

- **WASH HANDS**
- **CLEAN OBJECTS & SURFACES**
- **DO NOT TOUCH FACE**
- **COVER COUGH**
- **STAY HOME**
- **AVOID CROWDS**
- **SOCIAL DISTANCE**
- **AVOID TRAVEL**

**GET MEDICAL HELP**

- **CONTACT DOCTOR**
- **MEDICAL STAFF**
- **AMBULANCE**
- **HOSPITAL**

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**QUICK COMMUNICATION**

- **YES**
- **NO**
- **DON’T KNOW**

- **GO**
- **WAIT**
- **STOP**

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**TIPS FOR HEALTH PROVIDER**

- Get the person’s attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.